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University Research Co., LLC (URC), prime recipient of the USAID ASSIST cooperative agreement, is a global leader in adapting modern, evidenced-based improvement approaches to the needs of low- and middle-income countries. USAID ASSIST builds on URC’s work under the USAID Health Care Improvement Project (HCI) and Quality Assurance Project. While the mainstay of the company’s work over the past 20 years has been improving the quality of clinical health care, URC has helped host country implementers apply improvement approaches to other health system building blocks, including workforce performance management, supply chain, information systems, financial management, and decentralized program management.

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