This course aims to introduce learners to principles and approaches that can help health care workers continually improve the work that they do. It will help to demystify improving health care, its underlying principles, and explain how proven interventions can be incorporated into practice for every patient. The course will focus on process improvement which has a large body of evidence in USAID-supported countries.

**Objectives:**
By the end of the course, learners will be able to:

- Explain what is meant by quality of health care
- Discuss key frameworks and principles for improving health care
- Describe how to test and implement changes in processes to improve the quality of health care

**Link:**

http://www.globalhealthlearning.org/course/improving-health-care-quality

**Improvement Science**

**Countries:** Global

**Report Author(s):** Kim Either Stover, Silvia Holschneider, M. Rashad Massoud

**Organization(s):** USAID Applying Science to Strengthen and Improve Systems Project/URC

**ASSIST publication:** no

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Links
[1] https://www.usaidassist.org/file/2102  
[3] https://www.usaidassist.org/topics/improvement-science  