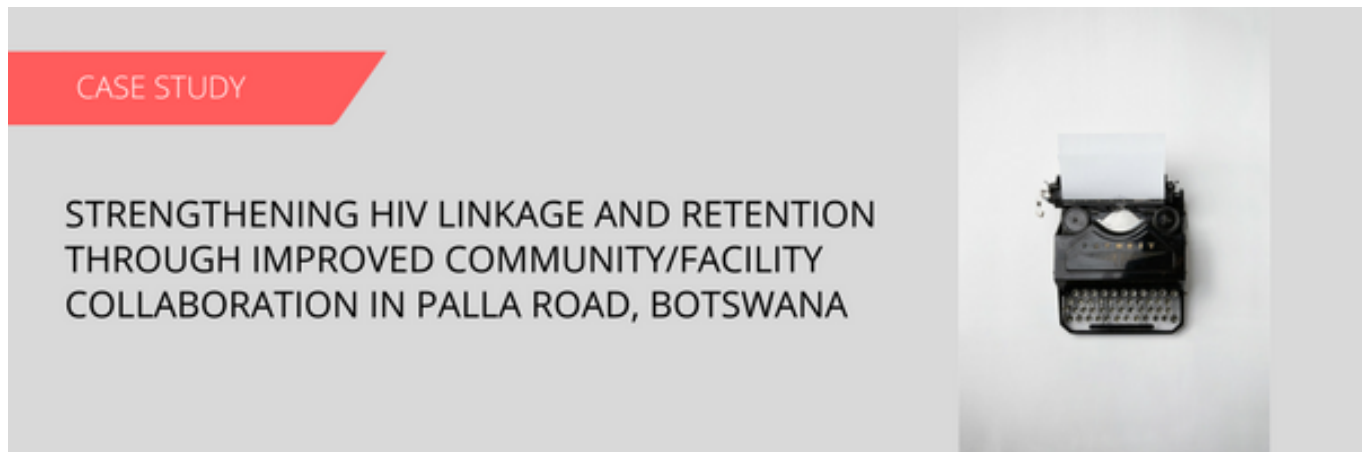


Resource October 4, 2016

Strengthening HIV linkage and retention through improved community/facility collaboration in Palla Road, Botswana

[case_study_2.png](#) [1]



This ASSIST case study describes how the community improvement team in Palla Road village worked with facility staff to figure out how to leverage existing community platforms and resources to locate patients who were lost to follow-up (LTFU) and return to HIV care at the local facility. Taking into account sensitivities around confidentiality, the team developed change ideas involving team members from the health facility visiting LTFU patients, while other team members led health education talks throughout the village. In February, 23 patients were identified as LTFU and by March, the number of patients returned to care had increased to 13, representing a reduction of 60% within only 2 months. The Palla Road team's initiatives represent a promising example of new community-oriented and -based delivery models for differentiated care in HIV in Botswana.

 [Strengthening HIV linkage and retention through improved community/facility collaboration in Palla Road, Botswana](#) [2]

[Community Health](#) [3]

[Community-Facility Linkages](#) [4]

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Organization(s): USAID Applying Science to Strengthen and Improve Systems (ASSIST) Project/URC

ASSIST publication: ASSIST publication

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Links

- [1] <https://www.usaidassist.org/file/2859>
- [2] https://www.usaidassist.org/sites/default/files/botswana_palla_road_case_study_aug2016_usltr_ad_a.pdf
- [3] <https://www.usaidassist.org/topics/community-health>
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