ISQua Webinar- 'Learning about Improvement' Community of Practice - Lessons learned by the USAID ASSIST Project from implementing research and evaluation studies

Outline of Session:

Conducting research and evaluation for quality improvement initiatives presents particular challenges as interventions tend to involve multiple actors, implementation activities diverse, and contexts dynamic. This webinar explored lessons learned by the USAID ASSIST project from implementing research and evaluation studies.

The session focused on three Zika-related studies conducted in Latin America and the Caribbean:
1. Using a quality improvement approach to strengthen clinical Zika services: evidence from antenatal and newborn care in Peru
2. Barriers and facilitators to microcephaly and neurodevelopmental screening in Jamaica
3. WHO quality improvement conceptual Framework development and testing in Honduras

An overview of these studies was provided, as well as a discussion of challenges encountered during study design and implementation and lessons learned from these challenges. Although the webinar draws from our experience in low- and middle-income settings, experiences shared in this session can be applied to all settings.

Intended audience:

This Community of Practice brought together a group of people with a shared passion for learning about improvement who will exchange tacit and implicit knowledge through regular online meetings. We would like to hear from professionals in quality improvement and research on complex adaptive systems who are interested in moving the field of learning about improvement forward.

About the Speakers:

picture1.png [1]
Astou Coly, PhD, MPH Director of Research and Evaluation at Quality Performance Institute at University Research Co.
Astou leads the portfolio of research and evaluation studies on healthcare improvement in low- and middle-income countries for the USAID ASSIST Project. She received her PhD in epidemiology from the University of California, Los Angeles (UCLA).

M. Rashad Massoud, Director ASSIST project, URC-CHS
Dr. Massoud is a physician and public health specialist internationally recognized for his leadership in global health care improvement. He is the Director of the USAID Applying Science to Strengthen and Improve Systems (ASSIST) Project and its predecessor, the USAID Health Care Improvement (HCI) Project. He is Senior Vice President of the Quality & Performance Institute at University Research Co., LLC (URC), leading URC’s quality improvement efforts in over 30 countries. He has a proven record of strong leadership and management.

Leighann Kimble, ASSIST Improvement Advisor, URC-CHS
Experienced Health Policy Analyst with a demonstrated history of working in the health systems, public policy, and quality improvement. Strong community and social services professional with a Master of Arts (M.A.) focused in International Relations and Affairs from Webster University.

Click here to see the full webinar [2]

Learning About Improvement Community of Practice

“Lessons learned by the USAID ASSIST project from implementing research and evaluation studies”

Presenters: Astou Coly, Director of Research and Evaluation, QPI, URC-CHS
M. Rashad Massoud, Director ASSIST project, URC-CHS

Chairperson: Leighann Kimble, ASSIST Improvement Advisor

Date: Wednesday, July 24, 2019 - 08:00 to 09:30
Location: Online
Organization: USAID Applying Science to Strengthen and Improve Systems (ASSIST) Project/URC
Website: Register Here [3]

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