Four Steps of Quality Improvement

This training module on the Four Steps of Quality Improvement was developed in 2002 by the Quality Assurance Project as part of a course on Quality Improvement. This module explains the four steps of improvement, the development of problem statements, and the Plan-Do-Study-Act (Shewhart) cycle. The resource materials include an instructors’ manual including exercise handouts, PowerPoint slides for presentations, and a reference manual for participants.

The Four Steps of Quality Improvement: Instructor [1]
The Four Steps of Quality Improvement: PowerPoint [2]
The Four Steps of Quality Improvement: Participant [3]
Improvement Science [4]
Support for Improvement [5]
Countries: Global [6]
Organization(s): Quality Assurance Project
ASSIST publication: no

Training Materials [7]

English [8]

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Links
[1] https://www.usaidassist.org/sites/default/files/the_four_steps_of_quality_improvement_instructor.doc
Four Steps of Quality Improvement

[5] https://www.usaidassist.org/topics/support-improvement